

atrium's embassy suites by hilton des moines downtown gains several top accolades

SPRINGFIELD, Mo., and DES MOINES, Iowa – July 2, 2015 – The 234-suite [Embassy Suites by Hilton Des Moines Downtown](#) is the recent recipient of numerous top accolades, including the prestigious TripAdvisor® Certificate of Excellence Hall of Fame Award. The special designation recognizes businesses that have been awarded a Certificate of Excellence for five years in a row from TripAdvisor, the world's largest travel site*.

In addition, the Embassy Suites by Hilton Des Moines Downtown secured the Excellence in Quality Award by Hilton Worldwide for attaining five consecutive outstanding quality assurance evaluations based on guest and brand feedback. The upscale hotel was named Employer of the Year by Goodwill Industries of Central Iowa and honored with Iowa Lodging Association's 2014 Community Service of the Year Award.

With a customer service-focused culture, the hotel was recently recognized with the 2014 Embassy Suites Front Office Manager of the Year Award. Riann Hornbuckle, hotel guest service manager, was acknowledged for outstanding performance in operational excellence, as well as for superior results in guest service and revenue maximization.

"We appreciate regular dialogue with guests, such as traveler reviews and service recognition, allowing us to be more in tune with their changing needs and to help deliver on our goal of exceeding guests' expectations," said Skip Hamerman, general manager, Embassy Suites by Hilton Des Moines Downtown.

Community Service at the Core

Giving back to the community, through monetary and in-kind donations, service and charitable events, is an operating pillar of the Embassy Suites by Hilton Des Moines Downtown. In 2014, the hotel participated in on-site and off-site fund-raising for assisting various health & wellness causes, feeding the hungry, and helping area animal shelters, among other initiatives. A sampling of activities includes partnering with the American Cancer Society to provide rooms for patients in town for treatment; collecting more than 3,000 lbs. of non-perishable food items for the Food Bank of Iowa during the annual hotel food drive; and repurposing hotel linens for use at local animal shelters.

Food & Beverage Expertise

The Embassy Suites by Hilton Des Moines Downtown has established a reputation for providing a wonderful dining experience. Liberty's – An Iowa Grill –, the hotel's on-site restaurant, offers modern American cuisine. The property's full-service banquet expertise is ideal for small meetings or large-scale, multi-day events. New menus from award-winning Chef Jeff Deets present an array of delicious culinary creations made from scratch. Healthy options and dietary considerations, including gluten-free, vegetarian and vegan, are available.

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About Embassy Suites by Hilton Des Moines Downtown

The 234-suite, award-winning Embassy Suites by Hilton Des Moines Downtown in Iowa features 15,000 square feet of flexible, single-level meeting and convention space. Located at 101 East Locust Street in downtown Des Moines, the upscale hotel is just steps from The Principal Riverwalk and near trendy eateries and shopping. Renovated in 2012, the tastefully decorated hotel features amenities such as 37-inch LCD HDTVs, WiFi and Internet access, beautiful local artwork, an open-air atrium, indoor pool and fitness center. Guests can also enjoy several complimentary options including: cooked-to-order breakfast, Evening Reception** offering refreshing beverages, and shuttle to Des Moines airport and local downtown area. For more information, call (515) 244-1700, go to www.embassysuitesdesmoines.com, or connect with the hotel on [Facebook](#).

About Embassy Suites by Hilton

Embassy Suites by Hilton, one of Hilton Worldwide's 12 market-leading brands, is dedicated to delivering what matters most to travelers. The full service, upscale brand offers every guest a two-room suite, free made-to-order breakfast and a nightly two-hour reception with complimentary drinks and snacks. Both leisure and business travelers looking for a relaxed, yet sophisticated experience will feel right at home with brand-standard amenities like inviting atriums and complimentary 24-hour business and fitness centers. Embassy Suites by Hilton has 222 hotels with nearly 40 in the pipeline. For more information, visit www.embassysuites.com, and connect with Embassy Suites by Hilton at news.embassysuites.com, www.facebook.com/embassysuiteshotels and www.twitter.com/EmbassySuites.

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*Source: comScore Media Metrix for TripAdvisor Sites, worldwide, December 2014

**Service of alcohol subject to state and local laws. Must be of legal drinking age.